# **VeniSure Terms and Conditions**

Welcome to VeniSure, where we focus on mastering skills and elevating care through our specialized phlebotomy courses. By enrolling in our courses, you agree to the following terms and conditions. Please read them carefully.

#### 1. Course Enrollment

## 1.1 Eligibility:

- Refresher Course: Designed for individuals with prior phlebotomy experience who seek to update their skills.
- Full Phlebotomy Course: Ideal for newcomers to the field, offering comprehensive training from the ground up.
- 1.2 Enrollment Process: To enroll in our courses, you must complete the registration form and provide any required documentation. Acceptance into the course is at the discretion of VeniSure.
- 1.3 Payment: Full payment must be made at the time of registration to secure your spot. We accept various payment methods as listed on our website.
- 2. Course Content and Delivery
- 2.1 Course Offerings: VeniSure offers both a phlebotomy refresher course and a full phlebotomy course for newcomers. Course details, including syllabus, duration, and schedule, are available on our website.

## 2.2 Online and Hands-On Training:

- Online Courses: Available for both the refresher and full phlebotomy courses. While online students can complete their training remotely, we highly recommend hands-on experience.
- Hands-On Experience: Individuals near our Ocala location are encouraged to participate in hands-on training to enhance their learning. Online students can still achieve certification by completing 200 hours of study and passing the final exam.
- 2.3 Course Materials: Course materials are provided digitally or in person during the course. These materials are for your personal use only and may not be redistributed or sold.

2.4 Course Completion: To successfully complete a course, participants must attend all sessions, complete the required hours, and pass any assessments. Certificates of completion will be issued upon successful course completion.

## 3. Career Support

3.1 Ongoing Support: While VeniSure does not promise employment opportunities upon completion of the course, we are committed to providing ongoing support for your career in phlebotomy. We will work with you to help you achieve your career goals and provide guidance to get you where you wish to be.

## 4. Cancellation and Refund Policy

- 4.1 Cancellation by Participant: If you need to cancel your enrollment, please notify us in writing. Cancellations made more than 7 days before the course start date will receive a full refund, minus a processing fee. Cancellations made less than 7 days before the start date are non-refundable.
- 4.2 Cancellation by VeniSure: VeniSure reserves the right to cancel or reschedule courses due to unforeseen circumstances. In the event of a cancellation by VeniSure, participants will receive a full refund or the option to reschedule.

#### 5. Code of Conduct

- 5.1 Professional Behavior: Participants are expected to conduct themselves professionally at all times during the course. Disruptive or disrespectful behavior will not be tolerated and may result in dismissal from the course without a refund.
- 5.2 Attendance: Punctuality is crucial. Participants must attend all scheduled sessions to complete the course successfully. Missed sessions may result in incomplete training and could affect your certificate of completion.

### 6. Liability and Disclaimer

- 6.1 Limitation of Liability: VeniSure is not liable for any injuries, losses, or damages that occur during the course. Participants are responsible for their own safety and well-being.
- 6.2 Disclaimer: While VeniSure strives to provide the highest quality training, we make no guarantees regarding employment or certification outcomes following the completion of our courses.

# 7. Privacy and Data Protection

- 7.1 Personal Information: VeniSure collects personal information during the registration process. This information is used solely for course administration and will not be shared with third parties without your consent.
- 7.2 Data Security: We implement appropriate security measures to protect your personal information. However, VeniSure cannot guarantee the absolute security of your data.

#### 8. Amendments

8.1 Changes to Terms: VeniSure reserves the right to update or modify these terms and conditions at any time. Participants will be notified of any significant changes.

### 9. Governing Law

9.1 Jurisdiction: These terms and conditions are governed by and construed in accordance with the laws of the state in which VeniSure operates. Any disputes arising from these terms will be subject to the exclusive jurisdiction of the courts in that state.

By enrolling in a VeniSure course, you acknowledge that you have read, understood, and agreed to these terms and conditions.